

2026 OCPL Library Database Satisfaction Survey for Patrons

1. Have you ever used BookBrowse?

- ☐ Yes
☐ No *(please go to question 1.5)*

1.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

1.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

1.3 Please provide any comments you'd like to share about BookBrowse.

1.4 Would you use this resource again?

- ☐ Yes *(please go to question 2)*
☐ No

1.5 If you haven't used BookBrowse or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
☐ Found the information I needed elsewhere
☐ Not relevant to my needs
☐ Too difficult to use

2. Have you ever used Brainfuse?

- ☐ Yes
☐ No *(please go to question 2.5)*

2.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

2.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

2.3 Please provide any comments you'd like to share about Brainfuse.

2.4 Would you use this resource again?

- ☐ Yes *(please go to question 3)*
☐ No

2.5 If you haven't used Brainfuse or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
☐ Found the information I needed elsewhere
☐ Not relevant to my needs
☐ Too difficult to use

3. Have you ever used HeritageHub?

- ☐ Yes
☐ No *(please go to question 3.5)*

3.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

3.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

3.3 Please provide any comments you'd like to share about HeritageHub.

3.4 Would you use this resource again?

- ☐ Yes *(please go to question 4)*
☐ No

3.5 If you haven't used HeritageHub or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
- ☐ Found the information I needed elsewhere
- ☐ Not relevant to my needs
- ☐ Too difficult to use

4. Have you ever used LinkedIn Learning?

- ☐ Yes
- ☐ No *(please go to question 4.5)*

4.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

4.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

4.3 Please provide any comments you'd like to share about LinkedIn Learning.

4.4 Would you use this resource again?

- ☐ Yes *(please go to question 5)*
- ☐ No

4.5 If you haven't used LinkedIn Learning or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
- ☐ Found the information I needed elsewhere
- ☐ Not relevant to my needs
- ☐ Too difficult to use

5. Have you ever used Newsbank?

- ☐ Yes
- ☐ No *(please go to question 5.5)*

5.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

5.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

5.3 Please provide any comments you'd like to share about Newsbank.

5.4 Would you use this resource again?

- ☐ Yes *(please go to question 6)*
- ☐ No

5.5 If you haven't used Newsbank or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
- ☐ Found the information I needed elsewhere
- ☐ Not relevant to my needs
- ☐ Too difficult to use

6. Have you ever used Newspaper Archive?

- ☐ Yes
- ☐ No *(please go to question 6.5)*

6.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

6.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

6.3 Please provide any comments you'd like to share about Newspaper Archive.

6.4 Would you use this resource again?

- ☐ Yes *(please go to question 7)*
- ☐ No

6.5 If you haven't used Newspaper Archive or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
- ☐ Found the information I needed elsewhere
- ☐ Not relevant to my needs
- ☐ Too difficult to use

7. Have you ever used NoveList Plus?

- ☐ Yes
☐ No *(please go to question 7.5)*

7.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

7.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

7.3 Please provide any comments you'd like to share about NoveList Plus.

7.4 Would you use this resource again?

- ☐ Yes *(please go to question 8)*
☐ No

7.5 If you haven't used NoveList Plus or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
☐ Found the information I needed elsewhere
☐ Not relevant to my needs
☐ Too difficult to use

8. Have you ever used Reference Solutions?

- ☐ Yes
☐ No *(please go to question 8.5)*

8.1 Did this resource meet your information-seeking needs?

- ☐ Yes | ☐ No

8.2 How easy or difficult was it to use?

- ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Very Easy

Very Hard

8.3 Please provide any comments you'd like to share about Reference Solutions.

8.4 Would you use this resource again?

- ☐ Yes *(skip to the end)*
☐ No

8.5 If you haven't used Reference Solutions or wouldn't use it again, why not? (Check all that apply)

- ☐ Not aware the resource existed
☐ Found the information I needed elsewhere
☐ Not relevant to my needs
☐ Too difficult to use

Your feedback is valuable to us. Thank you for taking the time to complete this survey!